STATEMENT ON SAFETY RECALL OF CERTAIN 2020~2021MY MAZDA CX-30 VEHICLES

POWER LIFTGATE MAY PARTIALLY LOWER UNEXPECTEDLY

WASHINGTON, DC. (February 19, 2021) – Mazda North American Operations (MNAO) has filed a defect notification with the National Highway Traffic Safety Administration (NHTSA) for a safety defect, which exists in certain 2020~2021 Model Year Mazda CX-30 vehicles. In the affected vehicles, the power liftgate may partially lower unexpectedly from the fully opened position when the vehicle is parked facing uphill on a slope.

Due to an improper frictional retaining force of certain power liftgate drive motor units, as well as a reduction in liftgate support spring force in high-ambient temperature conditions, the power liftgate may slowly lower slightly from the fully opened position when parked on an incline.

If the power liftgate partially lowers from the fully opened position when parked on an incline in high ambient temperature, while a person is accessing the rear storage area of the vehicle, they may unexpectedly hit the liftgate and increase the risk of injury. There is no risk of the liftgate unexpectedly lowering completely as a result of this defect. There is no warning or indication to vehicle users before this defect occurs.

Approximately 13,857 Mazda CX-30 units are affected in the U.S. and U.S. territories.

No accidents or injuries have been reported in the U.S. or U.S. territories as a result of this defect.

Mazda North American Operations is headquartered in Irvine, California, and oversees the sales, marketing, parts and customer service support of Mazda vehicles in the United States and Mexico through approximately 620 dealers. Operations in Mexico are managed by Mazda Motor de Mexico in Mexico City. For more information on Mazda vehicles, including photography and B-roll, please visit the online Mazda media center at InsideMazda.MazdaUSA.com/Newsroom.

Follow MNAO's social media channels through Twitter and Instagram at @MazdaUSA and Facebook at Facebook.com/MazdaUSA.

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