Mazda USA Newsroom

STATEMENT ON SAFETY RECALL 6524A

SUDDEN INCREASE IN STEERING EFFORT ON CERTAIN 2024MY CX-90 VEHICLES

WASHINGTON, DC. (Jan. 19, 2024) – Mazda North American Operations (MNAO), on behalf of Mazda Motor Corporation, has filed a safety defect notification with the National Highway Traffic Safety Administration (NHTSA) for a concern which exists on certain 2024MY CX-90 vehicles.

While driving, the customer may feel a sudden increase of effort when steering the vehicle. A worm gear is incorporated in the steering gear assembly, which transmits the power assist generated by the power steering motor. The worm gear friction force may be excessive, which results in increased force required to turn the steering wheel. Sudden and unexpected change of steering effort while driving may increase the risk of a crash. There is no warning prior to the sudden increase in steering effort.

There have been no reports of any accidents or injuries due to the defect.

Approximately 43,752 2024MY CX-90 vehicles are affected in the U.S. and U.S. Territories.

Affected owners will be notified by U.S. Mail. Please check mazdarecallinfo.com or nhtsa.gov for the latest updates.

Mazda North American Operations is headquartered in Irvine, California, and oversees the sales, marketing, parts and customer service support of Mazda vehicles in the United States, Canada, Mexico, and Colombia through approximately 795 dealers. Operations in Canada are managed by Mazda Canada Inc. in Richmond Hill, Ontario; operations in Mexico are managed by Mazda Motor de Mexico in Mexico City; and operations in Colombia are managed by Mazda de Colombia in Bogota, Colombia. For more information on Mazda vehicles, including photography and B-roll, please visit the online Mazda media center at InsideMazda.MazdaUSA.com/Newsroom.

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