

## MAZDA GLOBAL SUSTAINABILITY REPORT 2020

Mazda provided updates on its six global priority areas: Customer Satisfaction, Quality, Safety, Environment, Respect for People, and Social Contributions. In 2020, Mazda invested in environmental technologies, like an EV battery system developed in-house, as well as a new generation of products including Mazda3, CX-30 and MX-30.

The COVID-19 pandemic was a key focal point of the year for Mazda – and the world – and the company responded by reforming working conditions, optimizing operations, streamlining fixed costs, and monitoring its inventories. Despite the uncertainty of the year, Mazda continued to carry forward stakeholder initiatives and its investments in the environment.

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